



Intreo Work and Skills Week 2021

Thank you for attending our **Support your Business** event on Monday 19 April as part of the Intreo Work and Skills Week 2021.

We have collated a list of the most frequently asked questions from the Event and supplied the relevant answers for your information.

If you have any additional questions or queries, please submit them to WSW21@welfare.ie

Kind Regards,

Department of Social Protection (DSP), Employer Relations Division

1. How can I contact a DSP Case Officer?

You can contact your local Intreo Centre and they can make an appointment for you to speak to a DSP Case Officer to get you answers to all your questions.

You can find the contact details of your local [Intreo Centre](#) here.

2. How can I contact Skillnet Ireland?

You can contact Skillnet Ireland by using their online [contact form](#) here. If your question is very specific to the service they provide; Skillnet Ireland also provide a facility on their website to search [by sector or search by region](#) to find your nearest network support

There is also additional information available about their [Skills Connect service](#) here.

3. Where can I find the videos, presentations and recordings of the day's event?

All the recordings from each event are now available on www.jobsireland.ie, under the 'About' menu or on the 'What's Going On' section on the main jobsireland.ie website page.

You will be able to view all the presentations and videos from the 3 days of the Intreo Work and Skills Week 2021

4. What is EmployAbility and how to contact them?

The nationwide EmployAbility service provides an employment support service for people with a, health condition, a disability, injury or illness.

The essential feature of the Service: People with disabilities should have the same opportunities to participate in all activities and to work with and alongside other employees who do not have disabilities.

The EmployAbility service also provides support for employers.

- ongoing support for both **the employer** and employee throughout employment
- a professional job-matching service to help ensure successful recruitment
- advice and information on additional employment supports

Your local EmployAbility service can be found [here](#)

5. What is WAM / Who is AHEAD ?

Willing Able Mentoring (WAM) is a work placement programme which aims to promote access to the labour market for graduates with disabilities and build the capacity of employers to integrate disability into the mainstream workplace

Click on this link to access their website: - [WAM - AHEAD](#)

A list of all the firms and organisations that take part in the scheme is on the website.

6. What is the REVENUE CRSS and EWSS Schemes?

The operation guidelines for the Covid Restrictions Support Scheme (CRSS) and the Employment Wage Subsidy Scheme (EWSS) are available here

[CRSS](#)

[EWSS](#)

These guidelines will answer many of the questions you have. These schemes and services are not directly managed by DSP. For further information the [Revenue](#) can be contacted

7. What Financial Supports does the Local Enterprise Offices provide?

In order to access the full range of supports and services you should contact your [Local Enterprise Office](#)

This is a link to the [financial services](#) available via your local enterprise office (LEO)

On-line Mentor work service: [Mentors Work Online Competency Tool helps SMEs identify key skills gaps \(skillnetireland.ie\)](#)

8. What is SOLAS?

SOLAS is the Irish State agency tasked with building a world class Further Education and Training (FET) sector to fuel Ireland's future

You can contact them and find out more [here](#)

9. What is the Tourism Business Continuity Scheme?

Information on this service can be found by using this link: -

[Fáilte Ireland - Tourism Business Continuity Scheme | Funding](#)

Where you can also make online contact with Fáilte Ireland) through their website.

10. Where can I apply for a Trading online voucher?

Information on this service can be found by using this link: -

[Trading Online Voucher Scheme - Local Enterprise Office](#)

11. What is the DSP YESS (Youth Employment Support Scheme) and how to apply?

The DSP Youth Employment Support Scheme is a work experience placement programme targeted at young jobseekers aged 18-24 who are long-term unemployed or face barriers to employment.

For more information click on the DSP [YESS \(Youth Employment Support Scheme\)](#), which includes details on the qualifying conditions, how to apply for jobs, rates of payment.

If you have any further queries in relation to this, please contact your [local Intreo Centre](#)

12. What is the DSP JobPlus Scheme

JobsPlus is an employer incentive which encourages and rewards employers who offer employment opportunities to the long term unemployed.

All further information can be found [here](#)

13. Where and how can I advertise/register Job Vacancies for free with the DSP?

You can advertise your job vacancies for free on [JobsIreland.ie](#). JobsIreland.ie is the Irish Public Employment Service website of the Department of Social Protection. It enables jobseekers to search for jobs and to create a profile to match their skills and experience with the jobs advertised by employers.

The JobsIreland.ie Customer Support team is also available if you need help to register for the JobsIreland.ie service. You can contact them by email jobsireland@welfare.ie

14. Where can I find additional Employer/Jobseeker Information on JobsIreland.ie?

The JobsIreland Website provides additional information for Employers and Jobseekers. If you visit www.jobsireland.ie and go to the Employer or Jobseeker drop down menu it will give you details on a range of information e.g. on Intreo Services and Supports, Training, New Ways of Working, Tips and Advice and more resources

15. I have a DSP Jobseeker Benefit or Allowance Question. Who do I contact?

All questions relating to a DSP payment are managed by your local [Intreo Centre](#).