



Intreo Work and Skills Week 2021

Thank you for attending our **Supports for Jobseekers** event on Wednesday 21st April as part of the Intreo Work and Skills Week 2021.

We have collated a list of the most frequently asked questions from the Event and supplied the relevant answers for your information.

A DSP Case Officer in your local Intreo Centre is always a very good starting point to talk to seeking information on work opportunities, training, further education and the range of supports and services available to you.

If you have any additional questions or queries, please submit them to WSW21@welfare.ie

Kind Regards,

Department of Social Protection (DSP), Employer Relations Division

1. Where can I find information on Apprenticeships?

For information on apprenticeships in Ireland please click [here](#)

Here you will further details on apprenticeships and a list of vacancies available

2. Where can I find information about the DSP Back to Education programme?

For information on the Back To Education, please click [here](#)

Here you will find details of the qualifying conditions, rates of payment etc.

If you have any further queries in relation to this, please contact your [local Intreo Centre](#)

3. Where can I find information about the DSP Back to Work Enterprise Allowance?

For information on the Back To Work Enterprise Allowance, please click [here](#)

Here you will find details of the qualifying conditions, rates of payment etc.

4. Where can I find information about the DSP Back to Work Family Dividend?

For information on the Back To Work Family Dividend, please click [here](#)

Here you will find details of the qualifying conditions, rates of payment etc.

If you have any further queries in relation to this, please contact your [local Intreo Centre](#)

5. How can I contact a DSP Case Officer?

You can contact your local Intreo Centre and they will make an appointment for you to speak to a Case Officer who you can talk to you about education and training supports(including grants) available, help in looking for work and a lot more

Contact details of your local Intreo Centre can be found [here](#)

6. Where can I find information about Community Employment (CE) Schemes?

For information on CE Schemes , please click [here](#)

Here you will find details of the qualifying conditions, how to apply for jobs, rates of payment etc.

If you have any further queries in relation to this, please contact your [local Intreo Centre](#)

7. Where can I find information about DSP Disability Allowance Payments and Work?

For information on the DSP Disability Allowance payment please click [here](#) and for the operational guidelines click [here](#)

For details of how your income from employment may affect your DSP Disability or Illness payment please click [here](#)

8. Where can I find information about Jobseeker Education and Training Supports?

For information on Jobseeker Education and Training Supports available please click [here](#)

Here you will find details of DSP Intreo Supports and other organisations' education and training supports including details of courses available, financial supports and a lot more.

If you have any further queries in relation to this, please contact your [local Intreo Centre](#)

9. Where can I get help with my CV?

[JobCare](#) are currently providing jobseekers one-to-one appointments for CV help etc. These are taking place both online and by phone.

Call them on 01 6773897 (Mon-Fri 9-5) or email info@jobcare.ie to arrange an appointment

10. Where can I find information about DSP Jobseekers Benefit/Credits and Jobseekers Allowance?

For information Jobseekers Benefit please click [here](#)

For information on Jobseekers Credits please click [here](#)

For information Jobseekers Allowance please click [here](#)

Here you will find details of the qualifying conditions, part time work support, rates of payment etc. If you have any further queries in relation to this, please contact your [local Intreo Centre](#)

11. Where can I find information about JobsIreland and Looking for Work?

12. How do I access the LinkedIn Learning Network?

Please click [here](#) for information on LinkedIn learning Network

Here you will find details of courses and learning paths available on LinkedIn

13. Where can I find assistance when using LinkedIn?

Please click [here](#) for information on advice on using LinkedIn.

Here you can find information on how best to use LinkedIn, how to create/update your profile and a lot more

14. Where can I find more information on the DSP Pandemic Unemployment Payment (PUP)?

For information on the DSP PUP (Pandemic Unemployment Payment) please click [here](#)

Here you will find details of the scheme including qualifying conditions, education options, rates of payment etc.

If you have any further queries in relation to this, please contact the DSP Income Support Helpline at 1890 800 024

15. Where can I get information about Quality and Qualifications Ireland (QQI)?

Please click [here](#) for information and advice on Education qualifications and the National Framework of Qualifications

16. Where can I find the video's, presentations and recordings of the days event?

The recording from each day's event is now available on www.jobsireland.ie, under the 'About' menu or on the 'What's Going On' section on the main jobsireland.ie website page.

You will be able to view all the presentations and videos from the 3 days of the Intreo Work and Skills Week 2021

17. Where can I find information about a Safe Pass courses?

For information on the Safe Pass and upcoming courses please click [here](#)

If you have any further queries about Safe Pass courses, please contact (01) 5332500 or send your query to CSUInfo@solas.ie

18. Where can I find information about the DSP Short Term Enterprise Allowance?

For information on the Short Term Enterprise Allowance, please click [here](#)

Here you will find details of the qualifying conditions, rates of payment etc.

If you have any further queries in relation to this, please contact your [local Intreo Centre](#)

19. Where can I find information about Starting Your Own Business?

For information on starting your own business please go to

Your [local Intreo Centre](#) and ask for an appointment with a DSP Case Officer if you are in receipt of a DSP Payment. You can also go to:

[Revenue](#)

[Irish SME Association](#)

[Local Enterprise Office Services](#)

[Local Enterprise Office guide to starting your own business](#)

[Local Enterprise Office Training](#)

Here you will find details of supports available and what you need to do in order start your own business.

For more information on the DSP Short Term Enterprise Allowance please click [here](#)

For more information on the DSP Back To Work Enterprise Allowance, please click [here](#)

20. Where can I find information about Willing Able Mentoring (WAM) Programme?

For information on Willing Able Mentoring (WAM) programme, please click [here](#)

If you have any further queries in relation to this, please email ahead@ahead.ie

21. Where can I find information about the DSP Working Family Payment?

For information on the Working Family Payment please click [here](#)

Here you will find details of the qualifying conditions, rates of payment etc.

If you have any further queries in relation to this, please email wfpnewclaims@welfare.ie

22. Where can I find information about Youth Employment Support Scheme(YESS)?

The Youth Employment Support Scheme is a work experience placement programme targeted at young jobseekers aged 18-24 who are long-term unemployed or face barriers to employment.

For information on YESS (Youth Employment Support Scheme), please click [here](#)

Here you will find details of the qualifying conditions, how to apply for jobs, rates of payment etc.

If you have any further queries in relation to this, please contact your [local Intreo Centre](#)

23. Where can I find information about DSP Jobseekers Benefit/Allowance and working part time?

For information on Jobseekers Benefit and working Part Time please click [here](#) and [here](#)

For information on Jobseekers Allowance and working Part Time please click [here](#) and [here](#)

24. Where can I find information about DSP One Parent Family Payment and working part time?

For information on One Parent Family Payment and working Part time please click [here](#) and there is also information on the Working Family payment [here](#)

25. Where can I find information about DSP Carers Benefit/Allowance and working part time?

For information about Carers Allowance and working part time please click [here](#)

For information about Carers Benefit and working part time please click [here](#)

26. Where can I find information about DSP Rent Supplement?

For information about Rent Supplement please click [here](#)

For information about Basic Supplementary Welfare Allowance click [here](#)

Contact your local Intreo Centre [here](#)

27. Where can I find information about the Department of Children Youth National Childcare Scheme?

For information about the National Childcare Scheme please click [here](#)

28. Where can I find information about future events?

All future event details will be available on [JobsIreland](#) and [www.gov.ie/dsp](#)

29. Where can I find information on DSP TÚS Scheme?

The TÚS initiative is a community work placement scheme providing short-term working opportunities for unemployed people. The work opportunities are to benefit the community and are provided by community and voluntary organisations in both urban and rural areas.

For Further Information on TÚS please click [here](#)

30. Where can I find information about E-College?

E-College are online courses managed by SOLAS. Please click [here](#) for further information

31. Where can I find more information about Upskilling and Reskilling?

For information on Upskilling and Reskilling please visit [here](#) or go to The Right Course website [here](#)

32. How do I register as a Registered Gas Installer (RGI)?

For details on how to join RGII please click [here](#)

33. Where can I find out more information about courses in Security and how to get a Security Licence in Ireland?

For information on Security License courses please click [here](#)

34. How can I retrain or find employment if I am over a certain age?

For information on training and finding employment contact your local Intreo Centre [here](#)

For information on current vacancies click [here](#)

For information on Jobseekers supports visit [here](#)