



Course Description

Link to Course/Website

Course Provider

Duration

Accreditation

As the ETB course list updates regularly, it is not possible to list specific courses. A link to the search page is provided with suggested search terms for courses in this sector. Most courses are fully accredited, and most are free but check the course details first. For this sector, type 'Retail' in search box for all related courses.	https://www.fetchcourses.ie/course/finder	Education & Training Boards (ETB) Online/Part Time/Evening options	Check course for duration/attendance requirements	QQI. Check course for accreditation details
Customer Service	Customer Service for Retail Retail Ireland Skillnet	Retail Ireland Skillnet (Online; fee €29)	6 Hours	Industry Certified
Selling Skills	Selling Skills for Retail Retail Ireland Skillnet	Retail Ireland Skillnet (Online; fee €29)	6 Hours	Industry Certified
Retail Digital Marketing	Retail Digital Marketing Retail Skillnet Ireland	Retail Ireland Skillnet (Online; fee €29)	8 Hours	Industry Certified
Cleaning and cleanliness in the workplace	Cleaning & Cleanliness in the Workplace Retail Ireland Skillnet	Retail Ireland Skillnet (Online; free)	30 Mins	Industry Certified
Digital Certificate GDPR	GDPR Retail Ireland Skillnet	Retail Ireland Skillnet (Online; fee €16)	45 Mins	Industry Certified
Cleaning plans for the workplace	Covid 19 Defence Webinar (Cleaning) Retail Ireland Skillnet	Retail Ireland Skillnet (Online; free)	90 Mins	Industry Certified
Health & Safety	Health & Safety for Retail Retail Ireland Skillnet	Retail Ireland Skillnet (Online; fee €29)	6 hours	Industry Certified

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If you are in receipt of a Jobseekers payment or the Covid Pandemic Unemployment Payment, you may be eligible for funding for a paid course under a [Training Support Grant \(TSG\)](#). Please contact your Case Officer or your local [Intreo Centre](#)



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Customer Service in the Experience Economy	Customer Service in the Experience Economy Retail Ireland Skillnet	Retail Ireland Skillnet (Workshop; fee €175)	1 day	Industry Certified
Retail Security and Loss Prevention	Retail Security Loss Prevention Retail Ireland Skillnet	Retail Ireland Skillnet (Workshop; fee €175)	1 day	Industry Certified

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