







Course Description Link	k to Course/Website	Course Provider	Duration	Accreditation
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As the ETB course list updates regularly, it is not possible to list specific courses. A link to the search page is provided with suggested search terms for courses in this sector. Most courses are fully accredited, and most are free but check the course details first. For this sector, please type 'Customer Service' or 'Administration' or 'Recruitment' for related	https://www.fetchcourses.ie/course/finder	Education & Training Boards (ETB) Online/Part Time/Evening options	Check course for duration/attendance requirements	QQI. City & Guilds. Check course for accreditation details
courses.				
Certificate in Recruitment Practice	Certificate in Recruitment Practice   NRF	National Recruitment Federation (Skillnet) (Virtual Classroom; Fee €800)	7 half days	Certificate
Microsoft Word	Microsoft Word   eCollege	eCollege / Solas Free online courses	16 weeks	Yes
Microsoft Excel	Microsoft Excel   eCollege	eCollege / Solas Free online courses	16 weeks	Yes
Microsoft PowerPoint	Microsoft PowerPoint   eCollege	eCollege / Solas Free online courses	16 weeks	Yes